

Project Title

Build a FAQ for the Rayyan project

Project Description:

Rayyan (rayyan.qcri.org) is a very successful project within the Data Analytics serving more than 3000 users worldwide and growing. These are doctors, faculty, graduate student, librarians, and government employees from various institutions including top universities and medical centers. The project's mission is to provide an end-to-end web and mobile platform for systematic review authors. Systematic reviews are the pinnacle of evidence-based medicine and are the reference when it comes to know and what does not work. They're also being used in other areas.

Due to the growing number of users, many questions are directed through support system on a daily basis making it hard to keep up with them. Many of these questions can be easily solved with a proper and well documented FAQ (Frequently Asked Questions). The goal of this project is develop a FAQ for Rayyan based on the different available documentations, mainly the Rayyan support system provided by rayyan.uservoice.com.

Duties/Activities:

- Understanding the functioning of Rayyan
- Take a brief tutorial on systematic reviews
- Establish a structure for the FAQ that is intuitive and easy to use
- Deliver a document with the complete FAQ
- Implement the FAQ using the Rayyan support system

Required Skills:

- Good mastery of English
- Good technical writing
- Knowledge of basic computing tools is a plus

Learning Opportunities:

- Opportunity to interact with a vibrant research group
- Build a resource that will be accessed by thousands of users

Expected Team Size: 1

Mentors

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